

## **Preparing for Your Zoom Session**

The success coaches are excited to meet with you soon. To make the most of the session time, review the following information.

## **Before Beginning your Zoom Session:**

 Download the Zoom app or web browser client. Using a desktop/tablet is preferred because of screen sharing, but your mobile device can be used too.

> Zoom for iOS Zoom for Android Zoom for web browser<sup>1</sup>

 <u>Create a Zoom account<sup>2</sup></u> using your first and last name and add a profile picture. Using a camera is preferred, but a profile picture helps us put a face with a name.

- Familiarize yourself with <u>meeting controls</u>.<sup>3</sup> Make sure you know how to use chat and mute/unmute your microphone.
- Before your one-on-one session with your Success
  Coach, take time to review the <u>Orientation Guide</u>.<sup>4</sup>

## **During your Zoom Session:**

- □ Ensure you have a quiet place to conduct the session and an appropriate <u>background</u>.<sup>5</sup>
- Join the room 3-5 minutes before your scheduled time.
- Don't be afraid to ask questions using <u>chat/Q&A</u>.<sup>6</sup>
- Keep your <u>microphone muted</u><sup>7</sup> when you're not speaking.

\*Zoom is commonly used at Athens State, so be sure to maintain your Zoom account for future usage.

<sup>&</sup>lt;sup>1</sup> https://zoom.us/download

 <sup>&</sup>lt;sup>2</sup> https://support.zoom.us/hc/en-us/articles/201363203-Customizing-your-profile
 <sup>3</sup> https://support.zoom.us/hc/en-us/articles/200941109-Participant-controls-in-a-meeting

<sup>&</sup>lt;sup>4</sup> https://www.athensedu.org/pdfs/ssc/SuccessCenterOrentationGuide.pdf

<sup>&</sup>lt;sup>5</sup> https://support.zoom.us/hc/en-us/sections/200521865-Video

<sup>&</sup>lt;sup>6</sup> https://support.zoom.us/hc/en-us/articles/203650445-Using-in-meeting-chat

<sup>&</sup>lt;sup>7</sup> https://support.zoom.us/hc/en-us/articles/203024649-Video-Or-Microphone-Off-By-Attendee