

Level: University Policy Originally Issued: April 19, 2013 Revised: May 18, 2018

Policy Owner: Board of Trustees

Policy Implementation: President/Provost-VP for Academic Affairs

INSTITUTIONAL EFFECTIVENESS/PERFORMANCE MANAGEMENT POLICY

POLICY

The Athens State University Board of Trustees and the University shall utilize formal feedback of critical information to monitor the production and delivery of Academic and Student Program services quality and cost, as well as performance of the University in all areas, to ensure the continued health and advancement of the University.

PURPOSE AND SCOPE

The purpose of this policy is to establish the standards, security, information gathering and analysis, accountability reporting, and formal meeting systems to provide the infrastructure for the University's management of knowledge and learning and information for decision making.